



GUEST DIRECTORY





Welcome to Peek'n Peak Resort!

Whether you are here for a relaxing getaway or a productive stay, we are committed to making your experience comfortable and memorable.

If there is anything we can do to enhance your visit, our Guest Services team is available 24 hours a day — simply dial "0" from your room phone.

Thank you for choosing Peek'n Peak. We are grateful to have you as our guest and hope you enjoy your stay.

The Scott Family

Owners & Operators, Peek'n Peak Resort

Nick Scott, Mike Scott, Chris Scott



PEEK'N PEAK HISTORY

Peek'n Peak's story began in 1963, when Phil Gravink envisioned bringing skiing to the rolling hills of western New York. Alongside a small group of partners, he transformed that vision into reality, establishing the resort on what was then known as Pekin Hill. With its ideal location in the Lake Erie snowbelt, where lake-effect conditions deliver an average of over 200 inches of snow each winter, the foundation for a premier ski destination was set.

When Peek'n Peak opened in the winter of 1964–65, it featured just two lifts and a handful of trails, with operations run out of a converted school bus. Designed with an Old English theme, many of the original trail names, like Robin Hood's Retreat and Little John's Jaunt, remain a part of the resort's charm today.

In 2011, the Scott family acquired Peek'n Peak, recognizing both its rich history and its future potential. Since then, the resort has evolved into a four-season destination offering year-round experiences for families, couples, and groups alike. Today, guests enjoy skiing and snowboarding across 26 slopes/trails, a championship golf course, a luxury spa, indoor and outdoor pools, and a variety of dining and recreational amenities, including the Aerial Adventure Course and Giant Dual Ziplines.

As part of Scott Enterprises, a fourth-generation family-owned hospitality company based in Erie, Pennsylvania, Peek'n Peak continues to grow while staying true to its roots. Ongoing investments in the property reflect a commitment to enhancing the guest experience while preserving the character and charm that have defined the resort for generations.



DIRECTORY

Dining

Bistro 210	Ext. 7156
Cabana Bar & Grill	Ext. 7498
Courtyard Café	Ext. 7144
Gazebo Grill	Ext. 7410
Main Ski Lodge & J-Bar	Ext. 7150
The Retreat	Ext. 7374
The Sports Bar	Ext. 7387
The Sugar Shack	Ext. 7469
Woods'n Wedges	Ext. 7424

Winter

Ski Information & Snow Report	Ext. 7316
Ski Patrol Office	Ext. 7358
Ski Shop	Ext. 7536
Snow Sport Group Sales	Ext. 7002
Snow Sports School - Front Desk	Ext. 7350
Snow Sports School - Peek'n Kids	Ext. 7369
Snow Tubing & Lunar Lights	Ext. 7316

Summer

Adventure Park Group Sales	Ext. 7002
Golf Course	Ext. 7426
Mountain Adventures	Ext. 7275
Pro Shop	Ext. 7426

Year-Round

Pool & Fitness Center	Ext. 7138
Spa at the Peak	Ext. 7148

During Your Stay

Inn Front Desk	Ext. 0
Housekeeping	Ext. 7257
Lost & Found	Ext. 7257
Property Management	Ext. 7530
Room Service (Inn Only)	Ext. 7155

TELEPHONE & INTERNET

Telephone Calls

Emergencies

Please dial 0

Calling Room to Room

Dial the four-digit room number

Calling Locally

Dial 9 then phone number (without area code)

Calling Long Distance

Dial 9 + 1 then area code and phone number

Telephone Call Fees

Local calls (Jamestown, NY area): No charge.

Please Note: Not all (716) area code calls are local.

Operator assisted calls, credit card (800) calls

50¢ surcharge per call. Dial 9 + 0 then follow the card directions.

Direct Dial Long Distance Calls

A direct dial rate is charged, plus a 36¢ surcharge, a 40% markup, and applicable taxes. After the first minute, the billing is every 6 seconds.

Internet Access

Free wireless access is available throughout the resort, including in The Inn lobby, Courtyard Café, Bistro 210 and guest rooms.

A public computer is available in the Inn lobby.





CHAMPIONSHIP GOLF COURSE

Experience our championship Upper Course, consistently recognized for its exceptional design and playing conditions.

Golf Course & Pro Shop Ext. 7426

This par 72 course stretches over 7,000 yards and features bent grass greens, fairways, and tees. Rolling hills, elevation changes, deep bunkers, and mature woodlands create a challenging yet scenic round for players of all skill levels.

Outfitted with GPS-enabled carts for easy navigation, the course has also hosted premier events, including the Web.com Tour's LECOM Health Challenge and the PGA's Peek'n Peak Classic.

HOST YOUR NEXT OUTING

Peek'n Peak offers a scenic and well-appointed setting for group golf outings of all sizes. From corporate events to friendly gatherings, our team is here to ensure a seamless and enjoyable experience from start to finish.

For more information or to begin planning, please call at
Golf Course & Pro Shop Ext. 7426





SNOW SPORTS

Since 1964, Peek'n Peak has been a premier destination for winter recreation in the region. With over 105 acres of skiable terrain across 26 slopes and trails, the resort offers a range of experiences for every skill level. Consistent lake-effect snowfall, complemented by full snowmaking capabilities and night skiing, ensures exceptional conditions throughout the season.

Conditions Report

For the latest snow conditions and general inquiries, our Guest Services team is happy to assist.



Snow Sports School — Ext. 7350

Our renowned Snow Sports School has introduced generations of skiers and snowboarders to the slopes. With a structured, confidence-building approach, lessons are designed to make learning approachable and enjoyable for beginners of all ages.



Ski Shop — Ext. 7536

Located on the first floor of the Lodge, the Ski Shop offers a curated selection of apparel and equipment from leading brands, ensuring you have everything needed for a day on the mountain.



Terrain Parks

Our progressive terrain parks are thoughtfully designed for all ability levels, featuring a variety of features and transitions. From beginner-friendly elements to advanced challenges, guests can refine their skills or take part in seasonal freestyle events.



Snow Tubing & Lunar Lights — Ext. 7316

Enjoy snow tubing at the Tubing Hill, conveniently located near The Retreat. A Magic Carpet lift provides easy access to the top of the hill between runs. In the evening, Lunar Lights transforms the experience with vibrant lighting and music for a unique nighttime adventure.





MOUNTAIN ADVENTURES

Aerial Adventure Ropes Course

Experience the thrill of a treetop adventure on our Aerial Adventure Ropes Course. Featuring eight courses and over 60 elements, including rope bridges, cargo nets, ladders, and ziplines, this self-guided experience offers challenges for all ages and skill levels.

Giant Dual Zipline

Take in sweeping views of the surrounding landscape as you soar side-by-side on our Giant Dual Ziplines. Spanning more than 2,000 feet, this exhilarating ride offers a unique perspective of the mountain and an unforgettable experience for guests of all ages.

Peek'n Putt

Enjoy a relaxed and family-friendly outing with 18 holes of miniature golf. Featuring winding greens, gentle slopes, and scenic water features, it's the perfect activity for all ages.

Soaring Eagle

Fly over The Peak on our Soaring Eagle Zipline! Ride alone or with a buddy as you're lifted 130 feet in the air then sit back and get ready for a thrilling ride on the 1,400 foot zipline. You'll be able to experience the breathtaking views of our resort!

Paintball

Get a group together and play a round of Paintball at The Peak! Choose between Group Play or Free Play and select from 3 session. We also have a shooting gallery that is perfect for beginners and seasoned players alike to hone their skills.

Volleyball

Our nets are designed for versatility, adjustable to suit men's, women's, coed, and junior heights. Elevate your game with AVP Optx volleyballs, ensuring a top-notch experience.

Gem Mining

Discover your own treasures at our Gem Mining! Purchase your mining bag, pour it into the sluice of water, and sift through to find your treasures!

Cornhole

Conveniently located right outside Gazebo Grill, enjoy free play with your friends or gather teams for a tournament! This setting makes for a perfect evening during our Bonfires & Brews Concert Series happening all summer long!



DINING OPTIONS

YEAR-ROUND

Bistro 210 — Ext. 7156

Named for the region's average annual snowfall, Bistro 210 offers a globally inspired menu in a relaxed yet refined setting. Enjoy a full bar with domestic and imported selections, along with live entertainment on select evenings.



Courtyard Café — Ext. 7144

Proudly serving Starbucks, the Courtyard Café is the perfect stop for breakfast, coffee, or a quick bite before your day begins. Enjoy freshly prepared options alongside complimentary Wi-Fi.



Gazebo Grill — Ext. 7410

A casual outdoor setting ideal for lunch, dinner, or evening drinks. The Gazebo Grill features acoustic performances on select weekends and a welcoming atmosphere, complete with firepits for relaxing nights outdoors.



Woods N Wedges — Ext. 7424

Enjoy a delicious meal while taking in the serene beauty of the Peek'n Peak Upper Golf Course. Woods N Wedges offers a variety of fresh salads and hearty sandwiches that can be accompanied by outstanding craft beers.



Cabana Bar — Ext. 7498

Soak up the sunshine at our poolside for refreshing drinks and light fare. Located at the Outdoor Pool, the Cabana Bar serves a variety of cocktails, snacks, and lunch favorites.



Main Ski Lodge & J-Bar — Ext. 7150

Conveniently located on the slopes, the Main Lodge and J-Bar offer a variety of classic favorites, including comfort foods and warm beverages—perfect for a mid-day break.



The Retreat — Ext. 7374

Offering a selection of soups, salads, sandwiches, and more, The Retreat provides casual dining with an upstairs level featuring a full-service menu and bar.



The Sugar Shack & Sports Bar — Ext. 7469

A lively, family-friendly space in a classic ski lodge setting. Enjoy a menu of starters, wood-fired pizzas, and sandwiches, along with a full bar. Delivery is available on select weekends and holidays.



Waffle Shack

Located behind the Annex, the Waffle Shack offers freshly made Le Waf waffles with a variety of sweet toppings—perfect for a quick treat between runs on the slopes.



SUMMER

WINTER

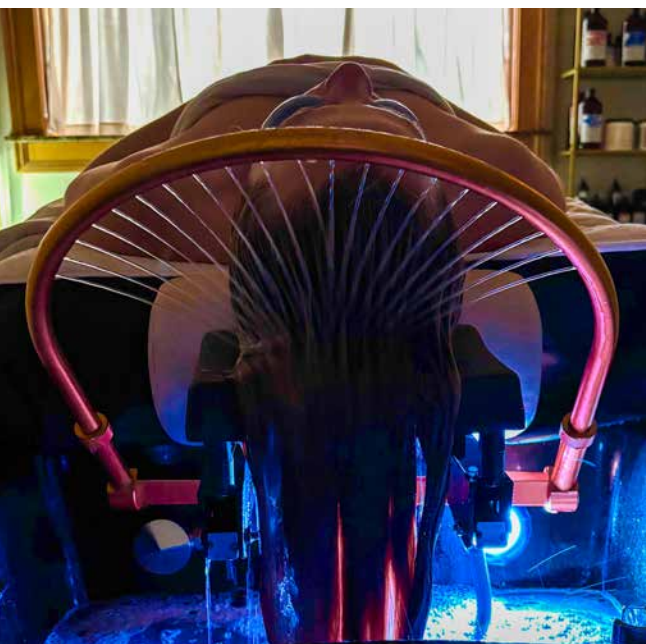
DINING

SPA AT THE PEAK

Relax and recharge at Spa at the Peak, located in the Inn, a peaceful retreat offering a full range of rejuvenating treatments designed to refresh both body and mind. Services include facials, massages, couples treatments, curated spa packages, featuring Eminence Organic Skin Care products and the all-new Head Spa.

Guests can also enjoy touchless wellness experiences, including Hydrojet Massage Therapy, Infrared Sauna, and Himalayan Salt Suite.

Appointments are recommended. To schedule or learn more, please visit **pknpk.com/spa-at-the-peak** or call **716-355-4141 ext. 7148**.



POOL COMPLEX

Pools & Hot Tub

Enjoy year-round access to the indoor pool and seasonal access to the outdoor pool, along with a relaxing hot tub. The pool area also features a 115-foot water slide and umbrella waterfall, offering fun for guests of all ages.

Play Zone

The indoor Play Zone provides a comfortable, weatherproof space for recreation, featuring a basketball court, turf areas, and a playground for younger guests.

Fitness Center

The Fitness Center features a variety of cardio machines, weight-training equipment, and free weights designed to accommodate guests of all fitness levels. Spacious, comfortable, and easy to access, it's the perfect place to stay energized and active while enjoying all that Peek'n Peak has to offer.



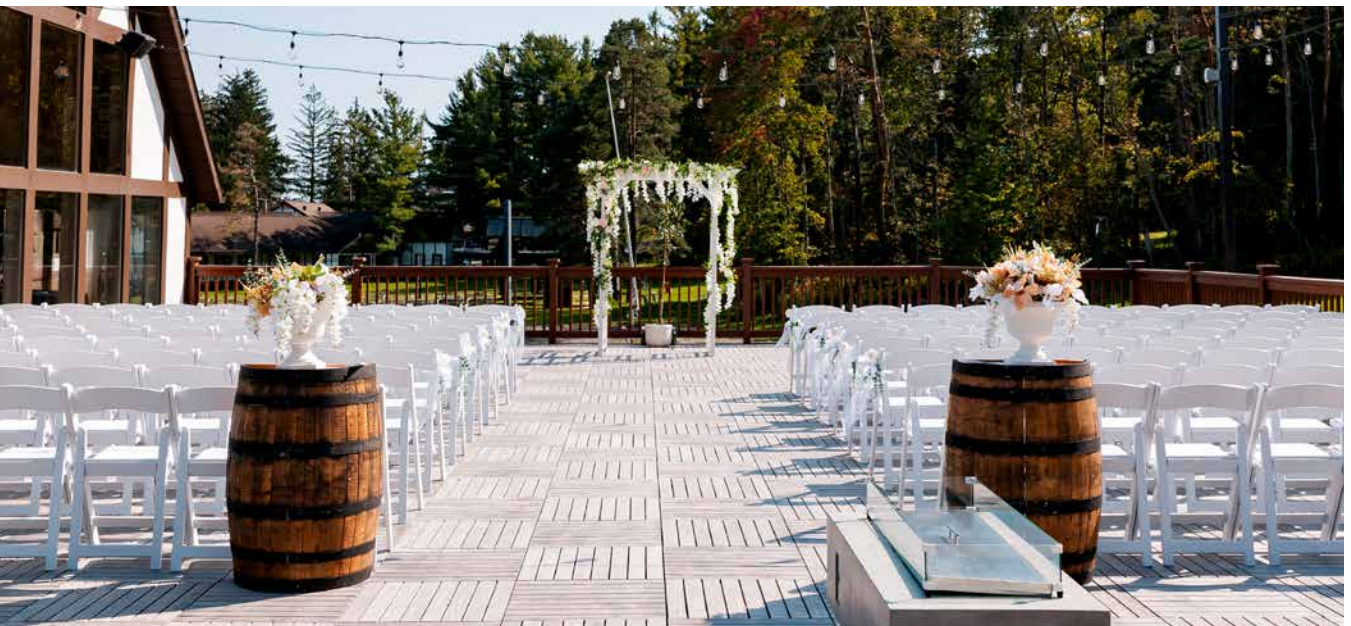


WEDDINGS & CONFERENCES

Peek'n Peak Resort offers a scenic and versatile setting for weddings, meetings, conferences, and special gatherings of all kinds. Surrounded by natural beauty, the resort provides an ideal environment for both celebration and productivity.

Our experienced team is dedicated to delivering seamless service, with flexible event spaces and a range of on-site amenities to enhance every occasion. Guests can also enjoy year-round recreation, from skiing and golf to spa and leisure experiences.

For more information or to begin planning your wedding/event, visit pknpk.com/weddings-meetings/conferences/ or call **814-868-9558**.



AREA ATTRACTIONS

Splash Lagoon Indoor Water Park

Located just 25 minutes away, Splash Lagoon is Pennsylvania's largest indoor water park resort, voted the No. 2 Best Indoor Water Park by USA Today in 2025. Featuring water slides, a wave pool, interactive play areas, a ropes course, arcade, & more!

Oliver's Beer Garden (Seasonal)

Enjoy waterfront views, local drinks, live bands, and a relaxed outdoor atmosphere at Oliver's Beer Garden, located along Erie's Bayfront.

Millcreek Mall

One of the region's premier shopping destinations, featuring over 200 stores, dining options, & national retailers.

Presque Isle Downs & Casino

A 24-hour entertainment destination offering slot machines, table games, & live racing.

Presque Isle State Park

Located on the shores of Lake Erie, this scenic peninsula features sandy beaches, paved trails, & a wide range of outdoor recreation opportunities.

Findley Lake

Just five minutes away, Findley Lake offers charming shops, local dining, & seasonal activities (including boating & kayaking).

Lake Erie Wine Country

Explore one of the largest grape-growing regions in the country, with over 20 wineries along the Lake Erie shoreline offering tastings & scenic views.

Erie Zoo (Seasonal)

Home to more than 400 animals, the Erie Zoo offers an engaging experience for guests of all ages.

Chautauqua Institution (Seasonal)

A unique cultural destination featuring live performances, lectures, & lakeside recreation.

Chautauqua Belle (Seasonal)

Cruise Chautauqua Lake aboard this historic paddlewheel boat, offering themed excursions & scenic tours.

Panama Rocks

A natural wonder featuring towering rock formations, wooded trails, & unique geological features dating back millions of years.

National Comedy Center

An interactive museum celebrating the art of comedy, located in the hometown of Lucille Ball.

Southern Tier Brewing Company

A popular craft brewery offering a wide selection of beers in a relaxed, welcoming setting.

SAFETY & SECURITY

Emergency Assistance

In case of emergency, please dial 911.

For immediate assistance within the resort, dial "0" to reach Guest Services.

Fire Safety

Before an Emergency

- Please familiarize yourself with the nearest emergency exits and the locations of fire alarms and extinguishers.
- Fire extinguishers are located under the kitchen sink, in Studio Suite closets, and in hallways on each floor.
- Report any signs of smoke or fire immediately.
- Always respond to alarms—never ignore them.

In the Event of a Fire

- Stay low and crawl toward the door, where the air is clearer.
- Check the door for heat before opening.
 - If the door is hot, do not open it.
 - If it is cool, open it slightly and check for smoke or flames. Be prepared to close it quickly if needed.

If Leaving Your Room

- Test all doors for heat before opening.
- If possible, cover your nose and mouth with a cloth.
- If the hallway is clear, proceed to the nearest exit and exit the building.
- If smoke is present, stay low and crawl to the exit, keeping track of your path.
- Use stairways only—do not use elevators.
- If smoke prevents exit, return to your room or find an alternate exit.
- Take your room key with you.

If Remaining in Your Room

- Turn off the air conditioning or heating system.
- Place wet towels or cloths along door cracks and vents to block smoke.
- Fill the bathtub with water for additional use if needed.



BOOK YOUR NEXT STAY

1-866-377-5274

PKNPK.com



THE INN



CANTERBURY WOODS



CAMELOT



HIGHLANDS I & II



NORTHGATE I & II



RIDGEVIEW