Q: What makes season passes at the Peak NEW this year?
A: Options! Select the season pass that fits your lifestyle. You’ll also have the flexibility of a monthly payment plan, reloadable resort cash right to your season pass card and awesome perks available!

Q: Where can I buy a season pass?
A: Peek’n Peak Resort season passes can be purchased online at www.pknpk.com or at Peek’n Peak Resort in the Annex Office Guest Services or Ski School Desk.

Q: Can all passes be purchased online?
A: The Once-A-Week Pass can only be purchased at Peek’n Peak Resort and is not available to purchase online. All other season passes are available at www.pknpk.com.

Q: What is the season pass structure?
A: The breakdown for 2017/2018 passes is:
- HERO PASS: Ages 19-29
  - No blackout dates
- EDGE PASS: Ages 19-64 & 6-18/65+
  - Any time Mon-Fri & After 3 PM Sat & Sun
- INFINITY PASS: Ages 30-64
  - No blackout dates
- APEX PASS: Ages 6-18/65+
  - No blackout dates
- WEEKDAY PASS: All Ages
  - No blackout dates
- ONCE-A-WEEK: Pick Your Day
  - Weekday or Weekend Option

Q: What are your age categories and how is age determined when purchasing a pass?
A: Ages are determined based on the age at the time of purchase. 2017/18 pass ages:
- Junior: 6-18
- Young Adult: 19-29
- Adult: 30-64
- Senior: 65+

Q: Are there any blackout dates on the passes?
A: That depends on the pass you purchase but for the most part no! Please see below.
- HERO PASS: No blackout dates
- EDGE PASS: Any time Mon-Fri & After 3 PM Sat & Sun
- INFINITY PASS: No blackout dates
- APEX PASS: No blackout dates
- WEEKDAY PASS: No blackout dates
- ONCE-A-WEEK: Valid the selected day of pass. BONUS! Unlimited Skiing/Riding
  - Opening - Dec. 24 & Mar. 1 - Close

Q: Do you offer a college pass?
A: We do not offer a college pass, but offer the HERO PASS which is for ages 19-29, regardless of student status.

Q: I purchased online, where do I get my pass?
A: Once purchased, you can pick up your season pass at the Peek’n Peak Annex Office Guest Services. Once-A-Week passes can be picked up at the Snowsports Desk.

Q: Is there a payment plan for season passes
A: Yes. Simply bring your Lift Ticket to the Annex Office Guest Services and we will happily exchange your purchase to a Season Pass! All you need to do is pay the difference.

Q: I purchased a Season Pass but would like to upgrade it to a different pass. Am I able to?
A: YES! Peek’n Peak Resort will load offers and promotions throughout the season!

Q: What if I don’t use it all by the end of the season?
A: The balance will carry over to next year’s pass or card. If you don’t have a pass or card next year, your current card will continue to work for Resort Cash until the balance is zero. If you lose your card have the flexibility of a monthly payment plan, reloadable resort cash right to your season pass card and awesome perks available!
Q: Can I upgrade a lift ticket I purchased towards a season pass?
A: Yes. Simply bring your Lift Ticket to the Annex Office Guest Services and we will happily upgrade your purchase to a Season Pass! All you need to do is pay the difference. Valid on Lift Ticket date of purchase only, past purchases are not eligible for upgrades.

Q: What is reloadable Resort Cash?
A: You can load money on your season pass or card and use it just like cash at Peek’n Peak Resort! Be sure to have your card handy—you will need the number. You can also check your balance online and add more money at the Resort. You must have your card with you at the Resort to use your Resort Cash. Valid at all terminals at Peek’n Peak Resort. Families can set up one account to link to all cards. Daily spending limits can be set (parents take note!) Add money at any time at Peek’n Peak Resort!

Q: Why is Resort Cash better than cash?
A: It’s a secure way to be sure that you and your family always have money for food, incidentals...whatever you need while at the resort. It’s a great way to be sure that your children have money for dinner on school ski club nights!

Q: What if I don’t use it all by the end of the season?
A: The balance will carry over to next year’s pass or card. If you don’t have a pass or card next year, your current card will continue to work for Resort Cash until the balance is zero. If you lose your card your old card will be blocked and the balance will be available on your new card. Keep track of your card! We cannot be responsible if you lose your card and someone spends your Resort Cash!

Q: Do you receive any benefits or perks for purchasing a season pass this year?
A: YES! Peek’n Peak Resort will load offers and promotions throughout the season directly to your season pass. Be sure to check your email to see what is being offered! Be sure to save your season pass after the season to enjoy other season activities and perks during the summer months!

Q: What are your pass purchase deadlines?
A: To purchase a season pass at the pre-sale rate, you must purchase by December 1, 2017. Season passes are available to purchase anytime at the in-season rate after this date.

Q: I heard of a passholder who loaned his pass to a friend and got caught. What happens in a situation like that?
A: Passes are not transferrable. This would be considered theft of services. The person who loaned the pass will lose all pass privileges. The person using the pass will pay an administrative fee and the cost of a lift ticket that day. YOU ARE RESPONSIBLE FOR YOUR PASS AT ALL TIMES!

Q: What is reloadable Resort Cash?
A: Yes. Simply bring your Lift Ticket to the Annex Office Guest Services and we will happily upgrade your purchase to a Season Pass! All you need to do is pay the difference. Valid on Lift Ticket date of purchase only, past purchases are not eligible for upgrades.

PKNPK.com